



Radical Support
Raising the Standard in Technology Support™



"We can now offer a more complete set of services for customers in any sector—SMB, commercial or enterprise."

Eric Bakker
CDI President & COO

CDI Expands Cloud Computing Portfolio With Radical Support Acquisition

Teterboro, NJ – February 2011 - Computer Design & Integration LLC (CDI) has acquired Atlanta-based managed service provider Radical Support to dramatically expand its cloud computing capabilities.

This most recent addition to the CDI Group is the result of a two-year search process identifying the best cloud services companies on the east coast. The acquisition enables CDI to deliver a complete suite of ongoing, proactive support and maintenance for its clients' infrastructure through public, private and hybrid cloud service models.

CDI will provide its customers with fixed-fee cloud computing support services powered by Radical Support. These services will leverage Radical's proven processes and procedures, high customer satisfaction, and now the diverse geography of two SAS 70 Type II certified data centers – Atlanta and Secaucus.

"This most recent acquisition enables CDI to fully realize our cloud computing vision," says Eric Bakker, CDI president and chief operating officer. "We can now offer a more complete set of services for customers in any sector—SMB, commercial or enterprise."

Adds Radical Support CEO John Carter: "This deal is a win-win for Radical Support customers, dramatically extending their infrastructure options. They can focus on business strategy enabled by their information technology, while we worry about supporting that technology whatever way works best for their unique business needs."

CDI's managed services suite includes hosting and grid services, back-up and disaster recovery plans, network and e-mail management, and technology support services that support infrastructure from the desktop to the data center.

Computer Design & Integration LLC (CDI), with its corporate headquarters in Teterboro, N.J., provides comprehensive and innovative IT services that solve complex business challenges. Founded in 1995, more than 85 percent of its clients hail from the financial services, healthcare, pharmaceutical, and retail industries.

Atlanta IT services leader Radical Support, based in Atlanta, has been in business since 1996 and was ranked in 2009 by Inc. magazine as one of the nation's fastest-growing private companies. It made the switch to managed services in 2002, and expanded into the Birmingham, Ala., market in late 2010.



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